



### Customer Water Service Line Material Questionnaire



We need your help!

WCIRWA is required to identify any lead water lines that serve our customers. Please complete the questionnaire below. WCIRWA customers who complete the questionnaire will be entered into a drawing for a \$50 Visa gift card.

Contact us with questions by calling our office toll-free at 1-888-844-2614 or email the answers to [info@wcirwa.com](mailto:info@wcirwa.com).

1. WCIRWA Account number

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2. First & Last Name or Business Name on Acct

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3. Phone Number

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4. Email address

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5. Property Address of Water Service

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6. Type of Water Service

- Single Family
- Multi-Family
- Commercial/Business
- Livestock Facility (confined livestock)
- Pasture Tap (grazing livestock)
- Other \_\_\_\_\_

7. Water Service Line Material\*

- Plastic
- Copper
- Galvanized
- Lead
- Unknown
- Other

8. Year Water Service Line was Installed\*

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9. Interior Plumbing Material\*

- Plastic
- Copper
- Galvanized
- Lead
- Unknown
- Other

10. Year Interior Plumbing was Installed\*

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11. Interior Water Treatment Devices?

Circle answers

Water Softener	Yes	No
Whole House Filter	Yes	No
Carbon Canister on Faucet	Yes	No
RO Revers Osmosis	Yes	No

**Thank you for your assistance!**

Please make sure to send your answers to the WCIRWA office by US mail or email as soon as possible.



This is a reminder that we are still in a prolonged drought going into the fall. Please continue to follow the original water conservation recommendations: No watering lawns, no filling pools, no non-essential cleaning, no washing of the streets, parking lots, driveways, sidewalks or buildings exteriors. Water should only be served at restaurants upon the request of the customer. Install water saving devices on faucets and shower heads and use lower levels for tub baths. Wash only full loads of laundry and dishes. Refrain from vehicle washing. If you have a private well that is in use please consider utilizing it as much as possible. Please remember that the department of natural resources asks that you shock your private well if you plan to use it for consumption. Please visit the following website for the information on how to do so: <https://store.extension.iastate.edu/product/4200> . In the future should we need to take more restrictive conservation efforts the priority of usage will be 1. Human Consumption 2. Livestock consumption 3. Ag use for spraying.

## FALL THOUGHTS

During fall harvest we encourage our farmers to be observant to field conditions and to report running water or cave-ins.

As the weather changes and becomes colder it is time to prevent frozen pipes. Pipes most at risk for freezing include: exposed pipes in unheated areas of homes, pipes located in exterior walls and any plumbing on the exterior of the home. Installing foam pipe insulation is usually enough for moderately cold climates and can be an fairly inexpensive alternative.

Covering pits is an essential part of preparing for winter-rural water meter pits as well as your personal pits in yards. Having them covered can help prevent costly and inconvenient freeze-ups. Proper ways to cover pits include putting plastic or tarp over the pit, extending it 2 to 3 feet around the lid and weighting it down with bales of hay, bags of mulch or something to keep the tarp or plastic from blowing away. This will keep the heat from escaping from the pit.

### AWAY FROM HOME DURING WINTER MONTHS?

During these cold winter months, if you plan on being away for an extended period of time, you may want to consider having your water turned off at your meter pit to prevent a possible frozen water line to break in your house or other places on your farm. Please call us with your travel plans so we can help your trip be worry-free.

West Central Iowa Rural Water Assn.

PO Box 188

1607 Enterprise Street

Manning, IA 51455

info@wcirwa.com

www.wcirwa.com

712.655.2534 888.844.2614



## Sign up for Paperless Billing & ACH

All autopay withdrawals happen on the 5th day of each month. Call to give us your email info or to request an ACH authorization form at 888-844-2614. You may also email us with your request for paperless billing or ach at info@wcirwa.com.

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Visit us at:  
[www.wcirwa.com](http://www.wcirwa.com)

You can sign up for alerts to notify you of any emergencies or pertinent information. *This institution is an equal Opportunity provider and employer.*

